



---

## QUALITY POLICY

The management of UNIÓN DESARROLLOS ELECTRÓNICOS recognizes that an effective Quality Policy is an integral part of business activity. The guidelines and general quality objectives that guide the company's actions are set out in its Quality Policy.

**UNIÓN DESARROLLOS ELECTRÓNICOS, with headquarters at C/ Montilla nº 2, San Joan Despí, Barcelona, describes the scope of the system as follows:**

### **- DESIGN AND MARKETING OF ELECTRONIC ACOUSTIC PRODUCTS**

**In its QUALITY POLICY, which applies to all its operations, it declares the following commitments:**

- Ensure that the service provided to our customers meets their specified expectations and requirements.
- Ensure that applicable legal and regulatory requirements are also met.
- Develop methodologies that consider and improve the satisfaction of our customers, both internal (our own staff) and external (end customers and suppliers).
- Promote the continuous improvement of the Quality Management System in our area and the development of new products in order to optimize the quality of our products and services.
- Encourage the motivation and involvement of company staff. Ensure adequate training for staff to carry out their activities and the possibility of fulfilling their personal capabilities.
- Provide a framework for establishing quality objectives.
- Promote the use of a process-based approach and risk-based thinking.
- Identify risks and opportunities. Assess climate change.
- Improve resilience. Adapt to environmental impacts.
- Commitment to sustainability and environmental responsibility.
- Contribute to climate change mitigation.