



Policy of quality

The management of **UNIÓN DESARROLLOS ELECTRÓNICOS** recognizes that an effective Quality Policy is an integral and fundamental part of the activity. The general quality guidelines and objectives that guide the company's actions are reflected in its Quality Policy.

UNIÓN DESARROLLOS ELECTRÓNICOS, dedicated to the **Design and Commercialisation of Acoustic Electronic Products** declares in its Quality Policy, applicable in all its operations, the following commitments:

- Ensure that the service provided to our customers meets the expectations and requirements specified by them.
- Ensure that the regulatory requirements that apply are also met.
- Develop methodologies that contemplate and improve the satisfaction of our customers, both internal (workers) and external (end customers and suppliers). Working on quality management and involving them from the beginning of the process.
- Promote the continuous improvement of the Quality Management System of our area, and the implementation of new developments, in order to optimize the quality of our products and services.
- Encourage the motivation and involvement of the company's workers. Ensure an adequate training of the workers for the development of their activity, and the possibility of realization of their personal capacities.
- Provide a framework for setting quality objectives.
- Promote the use of focus on process and risk-based thinking.